

aëro in cloud: Top Platform Features

Price List Management

Rate import from CSV
Rate Import from Excel
Rate Filed match-up
Rate account migration
Rate origination Cost
Rate Intra/Inter State
Rate Inbound / DID
Rate peak / off-peak
Bulk Rate update
Rate Call Rounding per breakout
Brakout Management
Rate ease to manage [1 to 10]

Accounts Management

Multi Level (Reseller - Agent)
Carrier Definition
Account Information
Pre-Paid Accounts and Post-Paid Account
Wholesale Account and Retail Account
Pre-Paid expiration funds
Rate list per account
Minutes Plan per account
Account activation / deactivation
Automatic Invoice and CDR send by email
No Payment Advices
No Payment Automatic Account disconnection
Email advice when low credit
Post-Paid credit limit andPost-Paid time use limit
Call rounding per account
Limit ports per account
Routing definition per account
Access type by Origin IP, by prefix, by ANI, by DID, by PIN

24/7 Service Monitoring

Switch Monitoring
Monitoring Active Calls
Monitoring CAPS
Monitoring Sessions
Monitoring CPU
Monitoring MEM
Monitoring graphs
Monitoring last 24h
Switch Alerts
Troubleshoot Active calls
Alerts by email
Monitoring information provided[1 to 10]

Customer Loyalty

Payment gateway integration
Customer Trouble tickets by web
Customer trouble tickets by Client web portal
Trouble Ticket follow-up
Rouble ticket by email
Web Portal for Client
Auto reload account
Customer CDR Report
Customer balance report
Customer Account Information
Customer Web Portal ease to use[1 to 10]

Billing Modules Features

Add payments to accounts
Invoice Discount
Invoice Credit
Invoice Due Date
Invoice send by email
Automatic Payments
Automatic Payment based on balance
Automatic Payment based on Date
Instant Balance Report
Fixed amount service definition
Taxes Definition
Taxes application by account type
Invoice Generation
Invoice Brief Report
Invoice Log Report
Billing ease to manage [1 to 10]

Control, Quality of Service

QoS Stats per provider
QoS Stats per Customer
QoS ASR
QoS ACD
QoS ASR last 24h
QoS ACD last 24h
QoS Graphs Actual
QoS Graphs last 24h
QoS Alerts
QoS Alerts to Email
QoS Alerts to SMS
QoS Alerts tracking
QoS CDR Reports
QoS Information Provided [1 to 10]

Callrouting Management

Routing Dial-Plan per account
Routing Manager
Route Hunt-Stop
Route Allowed Breakouts
Route Bloked Breakouts
Route Provider Order
Route breakout import from Excel
Route Activation / deactivation
Route Provider port limits
Route Provider jump when provider disabled
Route Intra/Inter State Rates
Route LRN
Route Static Priority
Route LCR
Route Client Migration
Limit ports per account
Troubleshoot Active calls
Routing Ease to manage [1 to 10]

Large Number of Reports

Report export to PDF
Report export to Excel
Report Export to Word
Report Export to Image
Report Export to HTML
Report Export to XML
Report by email
Automatic Report send by email
Account Reports - Access by User
Account Reports - CDR Detailed
Account Reports - Usage Per Destination
Account Reports - Usage Per Destination per Provider
Account Reports - Usage per Destination per IP
Account Reports - Usage per Destination per Calling
Commercial Reports - Total Per Account
Commercial Reports - Profit per Day
Commercial Reports - Profit Per Provider
Commercial Reports - Services asignation
Commercial Reports - Profiles List
Commercial Reports - Referral Plans asignation
Commercial Reports - Free Minutes Plans asignation
Commercial Reports - Referral Plans list
Commercial Reports - Free Minutes Plans list
Commercial Reports - Total Per Account inbound / Outbound
Commercial Reports - Total CDR
Commercial Reports - Intra / Inter State Traffic
Commercial Reports - Profit & Loss Report (Destination)
Commercial Reports - Profit & Loss Report (Destination/Customer)
Commercial Reports - Profit & Loss Report (Destination/Termin)
Commercial Reports - Profit & Loss Report (Detailed)
Commercial Reports - Profit & Loss Report (Client)
Invoice & Payments - Invoice Log
Invoice & Payments - Invoice & Payments
Invoice & Payments - Invoice Brief
Invoice & Payments - Accounts not invoiced
Invoice & Payments - Payments
Invoice & Payments - Collection
Invoice & Payments - Account Receivables
Invoice & Payments - Invoice print
Monitoring Reports - Active Calls
Monitoring Reports - CPU, CAPS, LOAD
Monitoring Reports - Services / Server Status
QoS Report - ASR / Status
QoS Report - Tickets with Providers
QoS Report - Alerts
QoS Report - Graphs Export
QoS Report - LRN DIP
QoS Report - Carrier ASR/ACD
Rates - Breakout
Rates - Price Lists
Rates - Rates
Rates - Price Lists Call Units
Rates - Price List Promotions
Rates - Resellers Price List
Rates - Price List Assignments
Rates - Rate Amendment
Routing - Dial-plan / Accounts report
Routing - Dial-plan / provider
Technical Reports - DID Stock
Technical Reports - DID Usage
Technical Reports - Usage QoS
Technical Reports - Usage per Hour
Technical Reports - Non Processed Calls
Customer Care - History Claims
Customer Care - Representative follow up
Customer Care - Tickets Statistics
Active calls list / Filter